CERTIFICATION OF ENROLLMENT

ENGROSSED SUBSTITUTE HOUSE BILL 2309

Chapter 200, Laws of 1996

54th Legislature 1996 Regular Session

HEARING AND SPEECH PROFESSIONS

EFFECTIVE DATE: 6/6/96

Passed by the House March 2, 1996 Yeas 90 Nays 0

CLYDE BALLARD

Speaker of the House of Representatives

Passed by the Senate February 29, 1996 Yeas 46 Nays 0

CERTIFICATE

I, Timothy A. Martin, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **ENGROSSED SUBSTITUTE HOUSE BILL 2309** as passed by the House of Representatives and the Senate on the dates hereon set forth.

JOEL PRITCHARD

TIMOTHY A. MARTIN

President of the Senate

FILED

Chief Clerk

Approved March 28, 1996

March 28, 1996 - 4:16 p.m.

MIKE LOWRY

Governor of the State of Washington

Secretary of State State of Washington

ENGROSSED SUBSTITUTE HOUSE BILL 2309

AS AMENDED BY THE SENATE

Passed Legislature - 1996 Regular Session

State of Washington 54th Legislature 1996 Regular Session

By House Committee on Health Care (originally sponsored by Representatives Dyer, Conway, Murray, D. Sommers, Dellwo, Cairnes, Ogden, Linville, Cody and Mason)

Read first time 02/02/96.

- 1 AN ACT Relating to regulation of hearing and speech professions;
- 2 amending RCW 18.35.010, 18.35.020, 18.35.030, 18.35.040, 18.35.050,
- 3 18.35.060, 18.35.070, 18.35.080, 18.35.085, 18.35.090, 18.35.095,
- 4 18.35.100, 18.35.105, 18.35.110, 18.35.120, 18.35.140, 18.35.150,
- 5 18.35.161, 18.35.172, 18.35.175, 18.35.180, 18.35.185, 18.35.190,
- 6 18.35.195, 18.35.205, 18.35.230, 18.35.240, and 18.35.250; reenacting
- 7 and amending RCW 18.130.040; adding new sections to chapter 18.35 RCW;
- 8 creating new sections; and repealing RCW 18.35.170.
- 9 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 10 <u>NEW SECTION.</u> **Sec. 1.** A new section is added to chapter 18.35 RCW
- 11 to read as follows:
- 12 It is the intent of this chapter to protect the public health,
- 13 safety, and welfare; to protect the public from being misled by
- 14 incompetent, unethical, and unauthorized persons; and to assure the
- 15 availability of hearing and speech services of high quality to persons
- 16 in need of such services.
- 17 **Sec. 2.** RCW 18.35.010 and 1993 c 313 s 1 are each amended to read
- 18 as follows:

- 1 As used in this chapter, unless the context requires otherwise:
- 2 (1) (("Department" means the department of health.
- 3 (2))) "Assistive listening device or system" means an amplification
- 4 system that is specifically designed to improve the signal to noise
- 5 ratio for the listener, reduce interference from noise in the
- 6 background, and enhance hearing levels at a distance by picking up
- 7 sound from as close to source as possible and sending it directly to
- 8 the ear of the listener, excluding hearing instruments as defined in
- 9 this chapter.
- 10 (2) "Certified audiologist" means a person who is certified by the
- 11 department to engage in the practice of audiology and meets the
- 12 qualifications in this chapter.
- 13 (3) "Audiology" means the application of principles, methods, and
- 14 procedures related to hearing and the disorders of hearing and to
- 15 related language and speech disorders, whether of organic or nonorganic
- 16 origin, peripheral or central, that impede the normal process of human
- 17 communication including, but not limited to, disorders of auditory
- 18 <u>sensitivity</u>, <u>acuity</u>, <u>function</u>, <u>processing</u>, <u>or vestibular function</u>, <u>the</u>
- 19 <u>application of aural habilitation, rehabilitation, and appropriate</u>
- 20 devices including fitting and dispensing of hearing instruments, and
- 21 cerumen management to treat such disorders.
- 22 <u>(4)</u> "Board" means the board ((on fitting and dispensing)) of
- 23 hearing ((aids)) and speech.
- $((\frac{3}{3}))$ (5) "Department" means the department of health.
- 25 (6) "Direct supervision" means that the supervisor is physically
- 26 present and in the same room with the hearing instrument
- 27 fitter/dispenser permit holder, observing the nondiagnostic testing,
- 28 fitting, and dispensing activities of the hearing instrument
- 29 <u>fitter/dispenser permit holder at all times.</u>
- 30 (7) "Establishment" means any permanent site housing a person
- 31 engaging in the practice of fitting and dispensing of hearing
- 32 <u>instruments</u> by a hearing instrument fitter/dispenser or audiologist;
- 33 where the client can have personal contact and counsel during the
- 34 firm's business hours; where business is conducted; and the address of
- 35 which is given to the state for the purpose of bonding.
- 36 (8) "Facility" means any permanent site housing a person engaging
- 37 in the practice of speech language pathology and/or audiology,
- 38 excluding the sale, lease, or rental of hearing instruments.

- (9) "Fitting and dispensing of hearing instruments" means the sale, 1 lease, or rental or attempted sale, lease, or rental of hearing 2 instruments together with the selection and modification of hearing 3 4 instruments and the administration of nondiagnostic tests as specified by RCW 18.35.110 and the use of procedures essential to the performance 5 of these functions; and includes recommending specific hearing 6 instrument systems, specific hearing instruments, or specific hearing 7 8 instrument characteristics, the taking of impressions for ear molds for these purposes, the use of nondiagnostic procedures and equipment to 9 verify the appropriateness of the hearing instrument fitting, and 10 hearing instrument orientation. The fitting and dispensing of hearing 11 instruments as defined by this chapter may be equally provided by a 12 licensed hearing instrument fitter/dispenser or certified audiologist. 13 (10) "Good standing" means a licensed hearing instrument 14 fitter/dispenser or certified audiologist or speech language 15 pathologist whose license or certificate has not been subject to 16 sanctions pursuant to chapter 18.130 RCW or sanctions by other states, 17 territories, or the District of Columbia in the last two years. 18
- 19 <u>(11)</u> "Hearing ((aid)) instrument" means any wearable prosthetic 20 instrument or device designed for or represented as aiding, improving, 21 compensating for, or correcting defective human hearing and any parts, 22 attachments, or accessories of such an instrument or device, excluding 23 batteries and cords ((and)), ear molds, and assistive listening 24 devices.
 - ((4) "Fitting and dispensing of hearing aids" means the sale, lease, or rental or attempted sale, lease, or rental of hearing aids together with the selection and adaptation of hearing aids and the use of those tests and procedures essential to the performance of these functions. It includes the taking of impressions for ear molds for these purposes.
- (5)) (12) "Hearing instrument fitter/dispenser" means a person who is licensed to engage in the practice of fitting and dispensing of hearing instruments and meets the qualifications of this chapter.
- 34 (13) "Hearing instrument fitter/dispenser permit holder" means a 35 person who practices under the direct supervision of a licensed hearing 36 instrument fitter/dispenser or certified audiologist.
- 37 (14) "Secretary" means the secretary of health.

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38 (((6) "Establishment" means any facility engaged in the fitting and 39 dispensing of hearing aids.))

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- 1 (15) "Certified speech-language pathologist" means a person who is 2 certified by the department to engage in the practice of speech-3 language pathology and meets the qualifications of this chapter.
- 16) "Speech-language pathology" means the application of principles, methods, and procedures related to the development and disorders, whether of organic or nonorganic origin, that impede oral, pharyngeal, or laryngeal sensorimotor competencies and the normal process of human communication including, but not limited to, disorders and related disorders of speech, articulation, fluency, voice, verbal and written language, auditory comprehension, cognition/communication,
- and the application of augmentative communication treatment and devices
- 12 for treatment of such disorders.
- 13 **Sec. 3.** RCW 18.35.020 and 1989 c 198 s 1 are each amended to read 14 as follows:
- 15 No person shall engage in the fitting and dispensing of hearing 16 ((aids)) instruments or imply or represent that he or she is engaged in the fitting and dispensing of hearing ((aids)) instruments unless he or 17 18 she ((holds)) <u>is</u> a ((valid license)) <u>licensed hearing instrument</u> fitter/dispenser or a certified audiologist or holds a hearing 19 instrument fitter/dispenser permit or audiology interim permit issued 20 by the department as provided in this chapter and is an owner or 21 employee of an establishment that is bonded as provided by RCW 22 23 18.35.240. The owner or manager of ((a)) an establishment that 24 dispenses hearing ((aid establishment)) instruments is responsible under this chapter for all transactions made in the establishment name 25 or conducted on its premises by agents or ((employees of)) persons 26 27 employed by the establishment engaged in fitting and dispensing of 28 hearing ((aids)) instruments. Every establishment that fits and 29 dispenses shall have in its employ at least one licensed ((fitter-30 dispenser)) hearing instrument fitter/dispenser or certified audiologist at all times, and shall annually submit proof that all 31 ((audiometric)) testing equipment at that establishment that is 32 33 required by the board to be calibrated has been properly calibrated.
- 34 **Sec. 4.** RCW 18.35.030 and 1983 c 39 s 3 are each amended to read 35 as follows:
- Any person who engages in ((the)) fitting and dispensing of hearing ((aids)) instruments shall provide to each person who enters into an

- 1 agreement to purchase a hearing ((aid)) <u>instrument</u> a receipt at the 2 time of the agreement containing the following information:
- 3 (1) The seller's name, signature, license, certificate, or permit 4 number, address, and phone number of his or her regular place of 5 business;
- 6 (2) A description of the ((aid)) <u>instrument</u> furnished, including 7 make, model, <u>circuit options</u>, and the term "used" or "reconditioned" if 8 applicable;
- 9 (3) A disclosure of the cost of all services including but not 10 limited to the cost of testing and fitting, the actual cost of the hearing ((aid)) instrument furnished, the cost of ear molds if any, and 11 the terms of the sale. These costs, including the cost of ear molds, 12 shall be known as the total purchase price. The receipt shall also 13 contain a statement of the purchaser's recision rights under this 14 15 chapter and an acknowledgment that the purchaser has read and 16 understands these rights. Upon request, the purchaser shall also be 17 supplied with a signed and dated copy of any hearing evaluation performed by the seller. 18
- 19 (4) At the time of delivery of the hearing ((aid)) instrument, the 20 purchaser shall also be furnished with the serial number of the hearing 21 ((aid)) instrument supplied.
- 22 **Sec. 5.** RCW 18.35.040 and 1991 c 3 s 81 are each amended to read 23 as follows:
- (1) An applicant for ((license shall be at least eighteen years of age)) licensure as a hearing instrument fitter/dispenser must have the following minimum qualifications and shall pay a fee determined by the secretary as provided in RCW 43.70.250. An applicant shall ((not)) be issued a license under the provisions of this chapter ((unless)) if the applicant:
- 30 (((1))) <u>(a)(i)</u> Satisfactorily completes the <u>hearing instrument</u> 31 <u>fitter/dispenser</u> examination required by this chapter; or
- ((\(\frac{(2)}{2}\))) (ii) Holds a current, unsuspended, unrevoked license ((\(\frac{\text{or}}{2}\))) (iii) Holds a current, unsuspended, unrevoked license ((\(\text{or}\))) description ((a state or jurisdiction with which the department) has entered into a reciprocal agreement, and shows evidence satisfactory to the department that the applicant is licensed in good standing in the other jurisdiction)) another jurisdiction if the standards for licensing in such other jurisdiction are substantially
- 38 equivalent to those prevailing in this state;

- (b) After December 31, 1996, has at least six months of 1 apprenticeship training that meets requirements established by the 2 board. The board may waive part or all of the apprenticeship training 3 in recognition of formal education in fitting and dispensing of hearing
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- instruments or in recognition of previous licensure in Washington or in 5
- another state, territory, or the District of Columbia; 6
 - (c) Is at least twenty-one years of age; and
- 8 (d) Has not committed unprofessional conduct as specified by the 9 uniform disciplinary act.
- 10 The applicant must present proof of qualifications to the board in the manner and on forms prescribed by the secretary and proof of 11 completion of a minimum of four clock hours of AIDS education and 12 training pursuant to rules adopted by the board. 13
- 14 (2) An applicant for certification as a speech-language pathologist 15 or audiologist must have the following minimum qualifications:
- (a) Has not committed unprofessional conduct as specified by the 16 17 uniform disciplinary act;
- 18 (b) Has a master's degree or the equivalent, or a doctorate degree 19 or the equivalent, from a program at a board-approved institution of higher learning, which includes completion of a supervised clinical 20 practicum experience as defined by rules adopted by the board; and 21
- (c) Has completed postgraduate professional work experience 22 23 approved by the board.
- 24 All qualified applicants must satisfactorily complete the speechlanguage pathology or audiology examinations required by this chapter. 25
- 26 The applicant must present proof of qualifications to the board in the manner and on forms prescribed by the secretary and proof of 27
- completion of a minimum of four clock hours of AIDS education and 28
- 29 training pursuant to rules adopted by the board.
- 30 Sec. 6. RCW 18.35.050 and 1993 c 313 s 2 are each amended to read as follows: 31
- Except as otherwise provided in this chapter an applicant for 32
- 33 license or certification shall appear at a time and place and before
- 34 such persons as the department may designate to be examined by written
- 35 ((and)) or practical tests, or both. ((The department shall give an
- examination in May and November of each year.)) Examinations in hearing 36
- 37 instrument fitting/dispensing, speech-language pathology, and audiology
- 38 shall be held within the state at least once a year. The examinations

- 1 shall be reviewed annually by the board and the department, and revised
- 2 as necessary. ((No examination of any established association may be
- 3 used as the exclusive replacement for the examination unless approved
- 4 by the board.)) The examinations shall include appropriate subject
- 5 matter to ensure the competence of the applicant. Nationally
- 6 recognized examinations in the fields of fitting and dispensing of
- 7 hearing instruments, speech-language pathology, and audiology may be
- 8 used to determine if applicants are qualified for licensure or
- 9 certification. An applicant who fails an examination may apply for
- 10 reexamination upon payment of a reexamination fee. The hearing
- 11 instrument fitting/dispensing reexamination fee for hearing instrument
- 12 <u>fitter/dispensers and audiologists shall be set by the secretary under</u>
- 13 RCW 43.70.250.
- 14 **Sec. 7.** RCW 18.35.060 and 1993 c 313 s 3 are each amended to read 15 as follows:
- 16 (1) The department shall issue a ((trainee license)) hearing
- 17 <u>instrument fitting/dispensing permit</u> to any applicant who has shown to
- 18 the satisfaction of the department that the applicant:
- 19 (a) ((The applicant)) <u>I</u>s at least ((eighteen)) <u>twenty-one</u> years of
- 20 age;
- 21 (b) If issued a ((trainee license)) hearing instrument
- 22 <u>fitter/dispenser permit</u>, would be employed and directly supervised in
- 23 the fitting and dispensing of hearing ((aids)) instruments by a person
- 24 licensed or certified in good standing as a ((fitter dispenser))
- 25 <u>hearing instrument fitter/dispenser or audiologist</u> for at least ((one
- 26 year)) two years unless otherwise approved by the board; ((and))
- 27 (c) Has paid an application fee determined by the secretary as
- 28 provided in RCW 43.70.250, to the department:
- 29 (d) Has not committed unprofessional conduct as specified by the
- 30 uniform disciplinary act; and
- 31 (e) Is a high school graduate or the equivalent.
- 32 The provisions of RCW 18.35.030, 18.35.110, and 18.35.120 shall
- 33 apply to any person issued a ((trainee license)) hearing instrument
- 34 <u>fitter/dispenser permit</u>. Pursuant to the provisions of this section,
- 35 a person issued a ((trainee license)) hearing instrument
- 36 <u>fitter/dispenser permit</u> may engage in the fitting and dispensing of
- 37 hearing ((aids)) instruments without having first passed the hearing
- 38 <u>instrument fitter/dispenser</u> examination provided under this chapter.

- (2) The ((trainee license)) hearing instrument fitter/dispenser 1 permit shall contain the names of the ((person)) employer and the 2 3 licensed or certified supervisor under this chapter who ((is)) are 4 employing and supervising the ((trainee)) hearing instrument <u>fitter/dispenser permit holder</u> and ((that)) those persons shall execute 5 an acknowledgment of responsibility for all acts of the ((trainee)) 6 7 hearing instrument fitter/dispenser permit holder in connection with 8 the fitting and dispensing of hearing ((aids)) instruments.
- 9 (3) A ((trainee)) hearing instrument fitter/dispenser permit holder 10 may fit and dispense hearing ((aids)) instruments, but only if the ((trainee)) hearing instrument fitter/dispenser permit holder is under 11 the direct supervision of a ((person)) licensed hearing instrument 12 fitter/dispenser or certified audiologist under this chapter in a 13 14 capacity other than ((trainee)) hearing instrument as a 15 fitter/dispenser permit holder. Direct supervision by a licensed 16 ((fitter_dispenser)) hearing instrument fitter/dispenser or certified audiologist shall be required whenever the ((trainee)) hearing 17 18 instrument fitter/dispenser permit holder is engaged in the fitting or 19 dispensing of hearing ((aids)) instruments during the ((trainee's first three months of full-time)) hearing instrument fitter/dispenser permit 20 holder's employment. The board shall develop and adopt quidelines on 21 22 any additional supervision or training it deems necessary.
 - (4) The ((trainee license)) hearing instrument fitter/dispenser permit shall expire one year from the date of its issuance except that on recommendation of the board the ((license)) permit may be reissued for one additional year only.
 - (5) No ((person licensed)) certified audiologist or licensed hearing instrument fitter/dispenser under this chapter may assume the responsibility for more than ((two trainees)) one hearing instrument fitter/dispenser permit holder at any one time((, except that the department may approve one additional trainee if none of the trainees is within the initial ninety-day period of direct supervision and the licensee demonstrates to the department's satisfaction that adequate supervision will be provided for all trainees)).
 - (6) The department, upon approval by the board, shall issue an interim permit authorizing an applicant for speech-language pathologist certification or audiologist certification who, except for the postgraduate professional experience and the examination requirements, meets the academic and practicum requirements of RCW 18.35.040 to

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- 1 practice under interim permit supervision by a certified speech-
- 2 language pathologist or certified audiologist. The interim permit is
- 3 <u>valid for a period of one year from date of issuance. The board shall</u>
- 4 <u>determine conditions for the interim permit.</u>
- 5 **Sec. 8.** RCW 18.35.070 and 1973 1st ex.s. c 106 s 7 are each 6 amended to read as follows:
- 7 The <u>hearing instrument fitter/dispenser written or practical</u> 8 examination, or both, provided in RCW 18.35.050 shall consist of:
- 9 (1) Tests of knowledge in the following areas as they pertain to the fitting of hearing ((aids)) instruments:
- 11 (a) Basic physics of sound;
- 12 (b) The human hearing mechanism, including the science of hearing
- 13 and the causes and rehabilitation of abnormal hearing and hearing
- 14 disorders; and
- 15 (c) Structure and function of hearing ((aids)) instruments.
- 16 (2) Tests of proficiency in the following ((techniques)) areas as 17 they pertain to the fitting of hearing ((aids)) instruments:
- 18 (a) Pure tone audiometry, including air conduction testing and bone 19 conduction testing;
- 20 (b) Live voice or recorded voice speech audiometry, including 21 speech reception threshold testing and speech discrimination testing;
- 22 (c) Effective masking;
- 23 (d) Recording and evaluation of audiograms and speech audiometry to determine hearing ((aid)) instrument candidacy;
- 25 (e) Selection and adaptation of hearing ((aids)) instruments and 26 testing of hearing ((aids)) instruments; and
- 27 (f) Taking ear mold impressions.
- 28 (3) Evidence of knowledge regarding the medical and rehabilitation
- 29 facilities for children and adults that are available in the area
- 30 served.
- 31 (4) Evidence of knowledge of grounds for revocation or suspension
- 32 of license under the provisions of this chapter.
- 33 (5) Any other tests as the ((department)) <u>board</u> may by rule
- 34 establish.
- 35 **Sec. 9.** RCW 18.35.080 and 1991 c 3 s 83 are each amended to read
- 36 as follows:

- (1) The department shall license or certify each gualified 1 applicant, without discrimination, who satisfactorily completes the 2 required examinations for his or her profession and, upon payment of a 3 4 fee determined by the secretary as provided in RCW 43.70.250 to the department, shall issue to the applicant a license or certificate. A 5 person shall not knowingly make a false, material statement in an 6 7 application for a license, certification, or permit or for a renewal of 8 a license, certification, or permit.
- 9 If a ((person)) prospective hearing instrument fitter/dispenser 10 does not apply for a license within three years of the successful completion of the <u>hearing instrument fitter/dispenser</u> 11 12 examination, reexamination is required for licensure. The license shall be effective until the licensee's next birthday at which time it 13 14 is subject to renewal. Subsequent renewal dates shall coincide with 15 the licensee's birthday.
 - (2) The board shall waive the examination and grant a speech-language pathology certificate to a person engaged in the profession of speech-language pathology in this state on the effective date of this section if the board determines that the person meets commonly accepted standards for the profession, as defined by rules adopted by the board. Persons eligible for certification under this subsection must apply for a certificate before July 1, 1997.
 - (3) The board shall waive the examinations and grant an audiology certificate to a person engaged in the profession of audiology in this state on the effective date of this section if the board determines that the person meets the commonly accepted standards for the profession and has passed the hearing instrument fitter/dispenser examination. Persons eligible for certification under this subsection must apply for a certificate before July 1, 1997.
- 30 (4) The board shall grant an audiology certificate to a person engaged in the profession of audiology, who has not been licensed as a 31 hearing aid fitter/dispenser, but who meets the commonly accepted 32 standards for the profession of audiology and graduated from a board-33 34 approved program after January 1, 1993, and has passed sections of the examination pertaining to RCW 18.35.070 (3), (4), and (5). Persons 35 eligible for certification under this subsection must apply for a 36 37 certificate before July 1, 1997.
- 38 <u>(5) Persons engaged in the profession of audiology who meet the</u> 39 commonly accepted standards for the profession of audiology and

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- 1 graduated from a board-approved program prior to January 1, 1993, and
- 2 who have not passed the hearing instrument fitter/dispenser examination
- 3 shall be granted a temporary audiology certificate (nondispensing) for
- 4 a period of two years from the effective date of this section during
- 5 which time they must pass sections of the hearing instrument
- 6 <u>fitter/dispenser examination pertaining to RCW 18.35.070 (1)(c), (2)(e)</u>
- 7 and (f), (3), (4), and (5). The board may extend the term of the
- 8 temporary certificate upon review. Persons eligible for certification
- 9 under this subsection must apply for a certificate before July 1, 1997.
- 10 **Sec. 10.** RCW 18.35.085 and 1991 c 332 s 31 are each amended to
- 11 read as follows:
- 12 An applicant holding a credential in another state, territory, or
- 13 the District of Columbia may be credentialed to practice in this state
- 14 without examination if the board determines that the other state's
- 15 credentialing standards are substantially equivalent to the standards
- 16 in this state.
- 17 **Sec. 11.** RCW 18.35.090 and 1991 c 3 s 84 are each amended to read
- 18 as follows:
- 19 Each person who engages in ((the fitting and dispensing of hearing
- 20 aids)) practice under this chapter shall, as the department prescribes
- 21 by rule, pay to the department a fee established by the secretary under
- 22 RCW 43.70.250 for a renewal of the license, certificate, or permit and
- 23 shall keep the license, certificate, or permit conspicuously posted in
- 24 the place of business at all times. The license, certificate, or
- 25 permit of any person who fails to renew his or her license ((prior to
- The property of the property o
- 26 the expiration date must pay a penalty fee in addition to the renewal
- 27 fee and satisfy the requirements)), certificate, or permit prior to the
- 28 <u>expiration date shall automatically lapse</u>. Within three years from the
- 29 date of lapse and upon recommendation of the board, the secretary may
- 30 revive a lapsed license or certificate upon payment of all past unpaid
- 31 renewal fees and a penalty fee to be determined by the secretary and
- 32 satisfaction of any requirements, which may include reexamination, that
- 33 may be set forth by rule promulgated by the secretary for
- 34 reinstatement. The secretary may by rule establish mandatory
- 35 continuing education requirements and/or continued competency standards
- 36 to be met by licensees or certificate or permit holders as a condition
- 37 for license, certificate, or permit renewal.

- 1 **Sec. 12.** RCW 18.35.095 and 1993 c 313 s 12 are each amended to 2 read as follows:
- 3 (1) A ((person)) hearing instrument fitter/dispenser licensed under 4 this chapter and not actively ((fitting and dispensing hearing aids)) 5 practicing may be placed on inactive status by the department at the written request of the licensee. The board shall define by rule the 6 7 conditions for inactive status licensure. In addition to the 8 requirements of RCW 43.24.086, the licensing fee for a licensee on 9 inactive status shall be directly related to the costs of administering 10 an inactive license by the department. A ((person)) hearing instrument 11 fitter/dispenser on inactive status may be voluntarily placed on active 12 status by notifying the department in writing, paying the remainder of 13 the licensing fee for the licensing year, and complying with subsection 14 (2) of this section.
- 15 (2) <u>Hearing instrument fitter/dispenser inactive licensees applying</u> for active licensure shall comply with the following: A licensee who 16 17 has not fitted or dispensed hearing ((aids)) instruments for more than five years from the expiration of the licensee's full fee license shall 18 19 retake the practical or the written, or both, hearing instrument 20 fitter/dispenser examinations required under this chapter and ((shall have completed continuing education requirements within the previous 21 twelve-month period. Persons who have been on inactive status from two 22 to five years must have within the previous twelve months completed 23 24 continuing education requirements. Persons who have been on inactive 25 status for one year or less shall upon application be reinstated as 26 active licensees)) other requirements as determined by the board. Persons who have inactive status in this state but who are actively 27 licensed and in good standing in any other state shall not be required 28 29 to ((meet continuing education requirements or to)) take the hearing 30 <u>instrument fitter/dispenser</u> practical examination((s)), but must submit 31 an affidavit attesting to their knowledge of the current Washington Administrative Code rules and Revised Code of Washington statutes 32 33 pertaining to the fitting and dispensing of hearing 34 instruments.
- 35 (3) A speech-language pathologist or audiologist certified under 36 this chapter and not actively practicing either speech-language 37 pathology or audiology may be placed on inactive status by the 38 department at the written request of the certificate holder. The board 39 shall define by rule the conditions for inactive status certification.

- 1 In addition to the requirements of RCW 43.24.086, the fee for a
- 2 <u>certificate on inactive status shall be directly related to the cost of</u>
- 3 <u>administering an inactive certificate by the department. A person on</u>
- 4 <u>inactive status may be voluntarily placed on active status by notifying</u>
- 5 the department in writing, paying the remainder of the fee for the
- 6 year, and complying with subsection (4) of this section.
- 7 <u>(4) Speech-language pathologist or audiologist inactive certificate</u>
- 8 holders applying for active certification shall comply with
- 9 requirements set forth by the board, which may include completion of
- 10 continuing competency requirements and taking an examination.
- 11 **Sec. 13.** RCW 18.35.100 and 1983 c 39 s 8 are each amended to read
- 12 as follows:
- 13 (1) Every ((person who holds a license)) hearing instrument
- 14 <u>fitter/dispenser</u>, <u>audiologist</u>, <u>speech-language</u> <u>pathologist</u>, <u>hearing</u>
- 15 instrument fitter/dispenser permit holder, or interim permit holder,
- 16 who is regulated under this chapter, shall notify the department in
- 17 writing of the regular address of the place or places in the state of
- 18 Washington where the person ((engages or intends to engage in the
- 19 fitting and dispensing of hearing aids)) practices or intends to
- 20 practice more than twenty consecutive business days and of any change
- 21 thereof within ten days of such change. Failure to notify the
- 22 department in writing shall be grounds for suspension or revocation of
- 23 license, certificate, or permit.
- 24 (2) The department shall keep a record of the places of business of
- 25 persons who hold licenses, certificates, or permits.
- 26 (3) Any notice required to be given by the department to a person
- 27 who holds a license, certificate, or permit may be given by mailing it
- 28 to the address of the last ((place of business)) establishment or
- 29 facility of which the person has notified the department, except that
- 30 notice to a licensee or certificate or permit holder of proceedings to
- 31 deny, suspend, or revoke the license, certificate, or permit shall be
- 32 by certified or registered mail or by means authorized for service of
- 33 process.
- 34 **Sec. 14.** RCW 18.35.105 and 1989 c 198 s 6 are each amended to read
- 35 as follows:
- 36 Each licensee and certificate and permit holder under this chapter
- 37 shall keep records of all services rendered for a ((period)) minimum of

- 1 three years. These records shall contain the names and addresses of
- 2 all persons to whom services were provided((-)). Hearing instrument
- 3 <u>fitter/dispensers</u>, <u>audiologists</u>, <u>and permit holders shall also record</u>
- 4 the date the <u>hearing instrument</u> warranty expires, a description of the
- 5 services and the dates the services were provided, and copies of any
- 6 contracts and receipts. All records, as required pursuant to this
- 7 chapter or by rule, ((kept by licensees)) shall be owned by the
- 8 establishment or facility and shall remain with the establishment or
- 9 <u>facility</u> in the event the licensee <u>or certificate holder</u> changes
- 10 employment. If a contract between the establishment or facility and
- 11 the licensee or certificate holder provides that the records are to
- 12 remain with the licensee or certificate holder, copies of such records
- 13 shall be provided to the establishment or facility.
- 14 Sec. 15. RCW 18.35.110 and 1993 c 313 s 4 are each amended to read
- 15 as follows:
- 16 In addition to causes specified under RCW 18.130.170 and
- 17 18.130.180, any person licensed or holding a permit or certificate
- 18 under this chapter may be subject to disciplinary action by the board
- 19 for any of the following causes:
- 20 (1) For unethical conduct in ((dealing in)) dispensing hearing
- 21 ((aids)) instruments. Unethical conduct shall include, but not be
- 22 limited to:
- 23 (a) Using or causing or promoting the use of, in any advertising
- 24 matter, promotional literature, testimonial, guarantee, warranty,
- 25 label, brand, insignia, or any other representation, however
- 26 disseminated or published, which is false, misleading or deceptive;
- 27 (b) Failing or refusing to honor or to perform as represented any
- 28 representation, promise, agreement, or warranty in connection with the
- 29 promotion, sale, dispensing, or fitting of the hearing ((aid))
- 30 <u>instrument</u>;
- 31 (c) Advertising a particular model, type, or kind of hearing
- 32 ((aid)) instrument for sale which purchasers or prospective purchasers
- 33 responding to the advertisement cannot purchase or are dissuaded from
- 34 purchasing and where it is established that the purpose of the
- 35 advertisement is to obtain prospects for the sale of a different model,
- 36 type, or kind than that advertised;
- 37 (d) Falsifying hearing test or evaluation results;

- (e)(i) Whenever any of the following conditions are found or should 1 have been found to exist either from observations by the licensee or 2 3 certificate or permit holder or on the basis of information furnished 4 by the prospective hearing ((aid)) instrument user prior to fitting and 5 dispensing a hearing ((aid)) instrument to any such prospective hearing ((aid)) instrument user, failing to advise that prospective hearing 6 7 ((aid)) instrument user in writing that the user should first consult 8 a licensed physician specializing in diseases of the ear or if no such 9 licensed physician is available in the community then to any duly 10 licensed physician:
- 11 (A) Visible congenital or traumatic deformity of the ear, including 12 perforation of the eardrum;
- 13 (B) History of, or active drainage from the ear within the previous 14 ninety days;
- 15 (C) History of sudden or rapidly progressive hearing loss within 16 the previous ninety days;
- 17 (D) Acute or chronic dizziness;

- 18 (E) Any unilateral hearing loss;
- 19 (F) Significant air-bone gap when generally acceptable standards 20 have been established as defined by the food and drug administration;
- 21 (G) Visible evidence of significant cerumen accumulation or a 22 foreign body in the ear canal;
- 23 (H) Pain or discomfort in the ear; or
- 24 (I) Any other conditions that the board may by rule establish. It 25 is a violation of this subsection for any licensee or certificate 26 holder or that licensee's or certificate holder's employees and 27 putative agents upon making such required referral for medical opinion to in any manner whatsoever disparage or discourage a prospective 28 hearing ((aid)) instrument user from seeking such medical opinion prior 29 30 to the fitting and dispensing of a hearing ((aid)) instrument. No such 31 referral for medical opinion need be made by any ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit 32 <u>holder</u> in the instance of replacement only of a hearing ((aid)) 33 34 <u>instrument</u> which has been lost or damaged beyond repair within ((six)) 35 twelve months of the date of purchase. The ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit 36 37 <u>holder</u> or ((the licensee's)) their employees or putative agents shall obtain a signed statement from the hearing ((aid)) instrument user 38

documenting the waiver of medical clearance and the waiver shall inform

the prospective user that signing the waiver is not in the user's best health interest: PROVIDED, That the ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit holder shall maintain a copy of either the physician's statement showing that the prospective hearing ((aid)) instrument user has had a medical evaluation within the previous six months or the statement waiving medical evaluation, for a period of three years after the purchaser's receipt of a hearing ((aid)) instrument. Nothing in this section required to be performed by a licensee or certificate or permit holder shall mean that the licensee or certificate or permit holder is engaged in the diagnosis of illness or the practice of medicine or any other activity prohibited under the laws of this state;

(ii) Fitting and dispensing a hearing ((aid)) instrument to any person under eighteen years of age who has not been examined and cleared for hearing ((aid)) instrument use within the previous six months by a physician specializing in otolaryngology except in the case of replacement instruments or except in the case of the parents or guardian of such person refusing, for good cause, to seek medical opinion: PROVIDED, That should the parents or guardian of such person refuse, for good cause, to seek medical opinion, the ((licensee)) licensed hearing instrument fitter/dispenser or certified audiologist shall obtain from such parents or guardian a certificate to that effect in a form as prescribed by the department;

(iii) Fitting and dispensing a hearing ((aid)) instrument to any person under eighteen years of age who has not been examined by an audiologist who holds at least a master's degree in audiology for recommendations during the previous six months, without first advising such person or his or her parents or guardian in writing that he or she should first consult an audiologist who holds at least a master's degree in audiology, except in cases of hearing ((aids)) instruments replaced within ((six)) twelve months of their purchase;

(f) Representing that the services or advice of a person licensed to practice medicine and surgery under chapter 18.71 RCW or osteopathy and surgery under chapter 18.57 RCW or of a clinical audiologist will be used or made available in the selection, fitting, adjustment, maintenance, or repair of hearing ((aids)) instruments when that is not true, or using the word "doctor," "clinic," or other like words, abbreviations, or symbols which tend to connote a medical or osteopathic profession when such use is not accurate;

- 1 (g) Permitting another to use his or her license, certificate, or 2 permit;
- (h) Stating or implying that the use of any hearing ((aid))

 instrument will restore normal hearing, preserve hearing, prevent or

 retard progression of a hearing impairment, or any other false,

 misleading, or medically or audiologically unsupportable claim

 regarding the efficiency of a hearing ((aid)) instrument;
- 8 (i) Representing or implying that a hearing ((aid)) instrument is 9 or will be "custom-made," "made to order," "prescription made," or in 10 any other sense specially fabricated for an individual when that is not 11 the case; or
- (j) Directly or indirectly offering, giving, permitting, or causing 12 13 to be given, money or anything of value to any person who advised another in a professional capacity as an inducement to influence that 14 15 person, or to have that person influence others to purchase or contract 16 to purchase any product sold or offered for sale by the ((licensee)) 17 hearing instrument fitter/dispenser, audiologist, or permit holder, or to influence any person to refrain from dealing in the products of 18 19 competitors.
- 20 (2) Engaging in any unfair or deceptive practice or unfair method 21 of competition in trade within the meaning of RCW 19.86.020.
- 22 (3) Aiding or abetting any violation of the rebating laws as stated 23 in chapter 19.68 RCW.
- NEW SECTION. **Sec. 16.** A new section is added to chapter 18.35 RCW to read as follows:
- (1) A person who is not licensed with the secretary as a hearing 26 27 instrument fitter/dispenser under the requirements of this chapter may not represent himself or herself as being so licensed and may not use 28 29 in connection with his or her name the words "licensed hearing 30 instrument fitter/dispenser," "hearing instrument specialist," or "hearing aid fitter/dispenser," or a variation, synonym, word, sign, 31 32 number, insignia, coinage, or whatever expresses, employs, or implies 33 these terms, names, or functions of a licensed hearing instrument 34 fitter/dispenser.
- 35 (2) A person who is not certified with the secretary as a speech-36 language pathologist under the requirements of this chapter may not 37 represent himself or herself as being so certified and may not use in 38 connection with his or her name the words including "certified speech-

- 1 language pathologist" or a variation, synonym, word, sign, number,
- 2 insignia, coinage, or whatever expresses, employs, or implies these
- 3 terms, names, or functions as a certified speech-language pathologist.
- 4 (3) A person who is not certified with the secretary as an
- 5 audiologist under the requirements of this chapter may not represent
- 6 himself or herself as being so certified and may not use in connection
- 7 with his or her name the words "certified audiologist" or a variation,
- 8 synonym, letter, word, sign, number, insignia, coinage, or whatever
- 9 expresses, employs, or implies these terms, names, or functions of a
- 10 certified audiologist.
- 11 (4) A person who does not hold a permit issued by the secretary as
- 12 a hearing instrument fitter/dispenser permittee under the requirements
- 13 of this chapter may not represent himself or herself as being so
- 14 permitted and may not use in connection with his or her name the words
- 15 "hearing instrument fitter/dispenser permit holder" or a variation,
- 16 synonym, word, sign, number, insignia, coinage, or whatever expresses,
- 17 employs, or implies these terms, names, or functions of a hearing
- 18 instrument fitter/dispenser permit holder.
- 19 (5) Nothing in this chapter prohibits a person credentialed in this
- 20 state under another act from engaging in the practice for which he or
- 21 she is credentialed.
- 22 **Sec. 17.** RCW 18.35.120 and 1983 c 39 s 10 are each amended to read
- 23 as follows:
- 24 A licensee or certificate or permit holder under this chapter may
- 25 also be subject to disciplinary action if the licensee or certificate
- 26 <u>or permit holder</u>:
- 27 (1) Is found guilty in any court of any crime involving forgery,
- 28 embezzlement, obtaining money under false pretenses, larceny,
- 29 extortion, or conspiracy to defraud and ten years have not elapsed
- 30 since the date of the conviction; or
- 31 (2) Has a judgment entered against him or her in any civil action
- 32 involving forgery, embezzlement, obtaining money under false pretenses,
- 33 larceny, extortion, or conspiracy to defraud and five years have not
- 34 elapsed since the date of the entry of the final judgment in the
- 35 action, but a license or certificate shall not be issued unless the
- 36 judgment debt has been discharged; or
- 37 (3) Has a judgment entered against him or her under chapter 19.86
- 38 RCW and two years have not elapsed since the entry of the final

- 1 judgment; but a license or certificate shall not be issued unless there
- 2 has been full compliance with the terms of such judgment, if any. The
- 3 judgment shall not be grounds for denial, suspension, nonrenewal, or
- 4 revocation of a license or certificate unless the judgment arises out
- 5 of and is based on acts of the applicant, licensee, certificate holder,
- 6 or employee of the licensee or certificate holder; or
- 7 (4) Commits unprofessional conduct as defined in RCW 18.130.180 of
- 8 the uniform disciplinary act.
- 9 **Sec. 18.** RCW 18.35.140 and 1993 c 313 s 5 are each amended to read 10 as follows:
- 11 The powers and duties of the department, in addition to the powers
- 12 and duties provided under other sections of this chapter, are as
- 13 follows:
- 14 (1) To provide ((facilities)) space necessary to carry out the
- examination ((of applicants for license)) set forth in RCW 18.35.070 of
- 16 applicants for hearing instrument fitter/dispenser licenses or
- 17 <u>audiology certification</u>.
- 18 (2) To authorize all disbursements necessary to carry out the 19 provisions of this chapter.
- 20 (3) To require the periodic examination of ((the audiometric))
- 21 testing equipment, as defined by the board, and to carry out the
- 22 periodic inspection of facilities or establishments of persons who
- 23 ((deal in hearing aids)) are licensed or certified under this chapter,
- 24 as reasonably required within the discretion of the department.
- 25 (4) To appoint advisory committees as necessary.
- 26 (5) To keep a record of proceedings under this chapter and a
- 27 register of all persons licensed, certified, or holding permits under
- 28 this chapter. The register shall show the name of every living
- 29 <u>licensee or permit holder for hearing instrument fitting/dispensing</u>,
- 30 every living certificate or interim permit holder for speech-language
- 31 pathology, every living certificate or interim permit holder for
- 32 audiology, with his or her last known place of residence and the date
- 33 and number of his or her license, permit, or certificate.
- 34 **Sec. 19.** RCW 18.35.150 and 1993 c 313 s 6 are each amended to read
- 35 as follows:
- 36 (1) There is created hereby the board ((on fitting and dispensing
- 37 of hearing aids)) of hearing and speech to govern the three separate

professions: Hearing instrument fitting/dispensing, audiology, and speech-language pathology. The board shall consist of ((seven)) ten members to be appointed by the governor.

- 4 (2) Members of the board shall be residents of this state. ((Two))Three members shall represent the public and shall have an interest in 5 the rights of consumers of health services, and shall not be or have 6 7 been a member of, or married to a member of, another licensing board, 8 a licensee of a health occupation board, an employee of a health 9 facility, nor derive his or her primary livelihood from the provision of health services at any level of responsibility. 10 Two members shall be ((persons experienced in the fitting of hearing aids)) hearing 11 <u>instrument fitter/dispensers</u> who ((shall hold valid licenses)) <u>are</u> 12 <u>licensed</u> under this chapter ((and who do not have a masters level 13 college degree in audiology)), have at least five years of experience 14 in the practice of hearing instrument fitting and dispensing, and must 15 be actively engaged in fitting and dispensing within two years of 16 appointment. Two members of the board shall be audiologists certified 17 18 under this chapter who have at least five years of experience in the 19 practice of audiology and must be actively engaged in practice within two years of appointment. Two members of the board shall be speech-20 language pathologists certified under this chapter who have at least 21 five years of experience in the practice of speech-language pathology 22 and must be actively engaged in practice within two years of 23 24 appointment. One advisory nonvoting member shall be a medical ((or 25 osteopathic)) physician ((specializing in diseases of the ear. Two 26 members must be experienced in the fitting of hearing aids, must be licensed under this chapter, and shall have received at a minimum a 27 28 masters level college degree in audiology)) licensed in the state of 29 Washington.
- 30 (3) The term of office of a member is three years. Of the initial 31 appointments, one hearing instrument fitter/dispenser, one speechlanguage pathologist, one audiologist, and one consumer shall be 32 appointed for a term of two years, and one hearing instrument 33 34 fitter/dispenser, one speech-language pathologist, one audiologist, and two consumers shall be appointed for a term of three years. 35 Thereafter, all appointments shall be made for expired terms. 36 No 37 member shall be appointed to serve more than two consecutive terms. A 38 member shall continue to serve until a successor has been appointed. 39 The governor shall either reappoint the member or appoint a successor

- 1 to assume the member's duties at the expiration of his or her 2 predecessor's term. A vacancy in the office of a member shall be 3 filled by appointment for the unexpired term.
- 4 (4) ((The chair of the board shall be elected from the membership
 5 of the board at the beginning of each year.)) The chair shall rotate
 6 annually among the hearing instrument fitter/dispensers, speech7 language pathologists, audiologists, and public members serving on the
 8 board. In the absence of the chair, the board shall appoint an interim
 9 chair. In event of a tie vote, the issue shall be brought to a second
 10 vote and the chair shall refrain from voting.
- (5) The board shall meet at least once each year, at a place, day 11 and hour determined by the board, unless otherwise directed by a 12 majority of board members. The board shall also meet at such other 13 times and places as are requested by the department or by three members 14 15 of the board. A quorum is a majority of the board. A hearing instrument fitter/dispenser, speech-language pathologist, and 16 audiologist must be represented. Meetings of the board shall be open 17 and public, except the board may hold executive sessions to the extent 18 19 permitted by chapter 42.30 RCW.
- 20 (6) Members of the board shall be compensated in accordance with 21 RCW 43.03.240 and shall be reimbursed for their travel expenses in 22 accordance with RCW 43.03.050 and 43.03.060.
- 23 (7) The governor may remove a member of the board for cause at the 24 recommendation of a majority of the board.
- 25 **Sec. 20.** RCW 18.35.161 and 1993 c 313 s 7 are each amended to read 26 as follows:
- 27 The board shall have the following powers and duties:
- (1) To establish by rule such minimum standards and procedures in the fitting and dispensing of hearing ((aids)) instruments as deemed appropriate and in the public interest;
- 31 (2) To develop guidelines on the training and supervision of 32 ((trainees)) hearing instrument fitter/dispenser permit holders and to 33 establish requirements regarding the extent of apprenticeship training 34 and certification to the department;
- 35 (3) To adopt any other rules necessary to implement this chapter 36 and which are not inconsistent with it;
- 37 (4) To develop, approve, and administer ((all licensing 38 examinations required by this chapter)) or supervise the administration

- of examinations to applicants for licensure and certification under this chapter; ((and))
- 3 (5) To require a licensee <u>or certificate or permit holder</u> to make 4 restitution to any individual injured by a violation of this chapter or 5 chapter 18.130 RCW, the uniform disciplinary act. The authority to 6 require restitution does not limit the board's authority to take other 7 action deemed appropriate and provided for in this chapter or chapter 8 18.130 RCW;
- 9 <u>(6) To pass upon the qualifications of applicants for licensure,</u>
 10 <u>certification, or permits and to certify to the secretary;</u>
- 11 (7) To recommend requirements for continuing education and 12 continuing competency requirements as a prerequisite to renewing a 13 license or certificate under this chapter;
- 14 <u>(8) To keep an official record of all its proceedings. The record</u>
 15 <u>is evidence of all proceedings of the board that are set forth in this</u>
 16 <u>record;</u>
- 17 (9) To adopt rules, if the board finds it appropriate, in response
 18 to questions put to it by professional health associations, hearing
 19 instrument fitter/dispensers or audiologists, speech-language
 20 pathologists, permit holders, and consumers in this state; and
- 21 (10) To adopt rules relating to standards of care relating to
 22 hearing instrument fitter/dispensers or audiologists, including the
 23 dispensing of hearing instruments, and relating to speech-language
 24 pathologists, including dispensing of communication devices.
- NEW SECTION. **Sec. 21.** A new section is added to chapter 18.35 RCW to read as follows:
- Violation of the standards adopted by rule under RCW 18.35.161 is unprofessional conduct under this chapter and chapter 18.130 RCW.
- 29 **Sec. 22.** RCW 18.35.172 and 1987 c 150 s 21 are each amended to 30 read as follows:
- The uniform disciplinary act, chapter 18.130 RCW, governs unlicensed practice, the issuance and denial of licenses, certificates,
- 33 and permits, and the discipline of licensees and certificate and permit
- 34 <u>holders</u> under this chapter.
- 35 **Sec. 23.** RCW 18.35.175 and 1983 c 39 s 21 are each amended to read 36 as follows:

- It is unlawful to ((sell)) <u>fit or dispense</u> a hearing ((aid))

 2 <u>instrument</u> to a resident of this state if the attempted sale or

 3 purchase is offered or made by telephone or mail order and there is no

 4 face-to-face contact to test or otherwise determine the needs of the

 5 prospective purchaser. This section does not apply to the sale of

 6 hearing ((aids)) <u>instruments</u> by wholesalers to licensees <u>or certificate</u>

 7 holders under this chapter.
- 8 **Sec. 24.** RCW 18.35.180 and 1973 1st ex.s. c 106 s 18 are each 9 amended to read as follows:
- Acts and practices in the course of trade in the promoting, advertising, selling, fitting, and dispensing of hearing ((aids)) instruments shall be subject to the provisions of chapter 19.86 RCW (Consumer Protection Act) and RCW 9.04.050 (False Advertising Act) and any violation of the provisions of this chapter shall constitute violation of RCW 19.86.020.
- 16 **Sec. 25.** RCW 18.35.185 and 1993 c 313 s 9 are each amended to read 17 as follows:
- (1) In addition to any other rights and remedies a purchaser may have, the purchaser of a hearing ((aid)) instrument shall have the right to rescind the transaction for other than the ((licensee's)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit holder's breach if:
- 23 (a) The purchaser, for reasonable cause, returns the hearing 24 ((aid)) <u>instrument</u> or holds it at the ((licensee's)) <u>licensed hearing</u> instrument fitter/dispenser, certified audiologist, or permit holder's 25 disposal, if the hearing ((aid)) instrument is in its original 26 27 condition less normal wear and tear. "Reasonable cause" shall be 28 defined by the board but shall not include a mere change of mind on the 29 part of the purchaser or a change of mind related to cosmetic concerns of the purchaser about wearing a hearing ((aid)) instrument; and 30
- 31 (b) The purchaser sends notice of the cancellation by certified 32 mail, return receipt requested, to the establishment employing the 33 ((licensee)) licensed hearing instrument fitter/dispenser, certified 34 audiologist, or permit holder at the time the hearing ((aid)) 35 instrument was originally purchased, and the notice is posted not later 36 than thirty days following the date of delivery, but the purchaser and 37 the ((licensee)) licensed hearing instrument fitter/dispenser,

certified audiologist, or permit holder may extend the deadline for 1 posting of the notice of rescission by mutual, written agreement. 2 the event the hearing ((aid is in the possession of the licensee or the 3 4 licensee's representative)) instrument develops a problem which qualifies as a reasonable cause for recision or which prevents the 5 purchaser from evaluating the hearing instrument, and the purchaser 6 7 notifies the establishment employing the licensed hearing instrument 8 fitter/dispenser, certified audiologist or permit holder of the problem 9 during the thirty days following the date of delivery and documents 10 such notification, the deadline for posting the notice of rescission shall be extended by an equal number of days ((that the aid is in the 11 12 possession of the licensee or the licensee's representative)) as those between the date of the notification of the problem to the date of 13 notification of availability for redeliveries. 14 Where the hearing 15 ((aid)) <u>instrument</u> is returned to the ((licensee)) <u>licensed hearing</u> instrument fitter/dispenser, certified audiologist, or permit holder 16 17 for any inspection for modification or repair, and the ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or 18 19 permit holder has notified the purchaser that the hearing ((aid)) 20 instrument is available for redelivery, and where the purchaser has not responded by either taking possession of the hearing ((aid)) instrument 21 22 ((licensee)) <u>licensed hearing instrument</u> instructing the fitter/dispenser, certified audiologist, or permit holder to forward it 23 24 to the purchaser, then the deadline for giving notice of the recision 25 shall ((begin)) extend no more than seven working days after this 26 notice of availability. 27

(2) If the transaction is rescinded under this section or as otherwise provided by law and the hearing ((aid)) instrument is licensed hearing instrument returned to the ((licensee)) fitter/dispenser, certified audiologist, or permit holder, ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit holder shall refund to the purchaser any payments or deposits for that hearing ((aid)) instrument. However, the ((licensee)) licensed hearing instrument fitter/dispenser, certified audiologist, or permit holder may retain, for each hearing ((aid, fifteen percent of the total purchase price or one hundred dollars, whichever is less)) instrument, fifteen percent of the total purchase price or one hundred twenty-five dollars, whichever is less. After December 31, 1996, the recision amount shall be determined by the

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- 1 board. The ((licensee)) licensed hearing instrument fitter/dispenser,
- 2 <u>certified audiologist</u>, or <u>permit holder</u> shall also return any goods
- 3 traded in contemplation of the sale, less any costs incurred by the
- 4 ((licensee)) licensed hearing instrument fitter/dispenser, certified
- 5 <u>audiologist</u>, or <u>permit holder</u> in making those goods ready for resale.
- 6 The refund shall be made within ten <u>business</u> days after the rescission.
- 7 The buyer shall incur no additional liability for such rescission.
- 8 (3) For the purposes of this section, the purchaser shall have
- 9 recourse against the bond held by the establishment entering into a
- 10 purchase agreement with the buyer, as provided by RCW 18.35.240.
- 11 Sec. 26. RCW 18.35.190 and 1989 c 198 s 8 are each amended to read
- 12 as follows:
- In addition to remedies otherwise provided by law, in any action
- 14 brought by or on behalf of a person required to be licensed or
- 15 <u>certified or to hold a permit</u> hereunder, or by any assignee or
- 16 transferee ((thereof, arising out of the business of fitting and
- 17 dispensing of hearing aids)), it shall be necessary to allege and prove
- 18 that the licensee or certificate or permit holder at the time of the
- 19 transaction held a valid license, certificate, or permit as required by
- 20 this chapter, and that such license, certificate, or permit has not
- 21 been suspended or revoked pursuant to RCW 18.35.110, 18.35.120, or
- 22 18.130.160.
- 23 **Sec. 27.** RCW 18.35.195 and 1983 c 39 s 22 are each amended to read
- 24 as follows:
- 25 (1) This chapter shall not apply to military or federal government
- 26 employees((, nor shall it apply to)).
- 27 (2) This chapter does not prohibit or regulate:
- 28 (a) Fitting or dispensing by students enrolled in ((an accredited))
- 29 <u>a board-approved</u> program who are <u>directly</u> supervised by a licensed
- 30 hearing ((aid)) instrument fitter/dispenser or certified audiologist
- 31 under the provisions of this chapter; and
- 32 (b) Hearing instrument fitter/dispensers, speech-language
- 33 pathologists, or audiologists of other states, territories, or
- 34 countries, or the District of Columbia while appearing as clinicians of
- 35 bona fide educational seminars sponsored by speech-language pathology,
- 36 <u>audiology</u>, <u>hearing instrument fitter/dispenser</u>, <u>medical</u>, <u>or other</u>

- 1 healing art professional associations so long as such activities do not
- 2 go beyond the scope of practice defined by this chapter.
- 3 **Sec. 28.** RCW 18.35.205 and 1983 c 39 s 24 are each amended to read 4 as follows:
- 5 The legislature finds that the public health, safety, and welfare
- 6 would best be protected by uniform regulation of hearing ((aid fitter-
- 7 dispensers)) instrument fitter/dispensers, speech-language
- 8 pathologists, audiologists, and permit holders throughout the state.
- 9 Therefore, the provisions of this chapter relating to the licensing or
- 10 <u>certification</u> of hearing ((aid fitter-dispensers and hearing aid))
- 11 <u>instrument fitter/dispensers</u>, <u>speech-language pathologists</u>, <u>and</u>
- 12 <u>audiologists</u> and regulation of permit holders and their respective
- 13 establishments or facilities is exclusive. No political subdivision of
- 14 the state of Washington within whose jurisdiction a hearing ((aid))
- 15 <u>instrument fitter/dispenser</u>, <u>audiologist</u>, <u>or speech-language</u>
- 16 <u>pathologist</u> establishment <u>or facility</u> is located may require any
- 17 registrations, bonds, licenses, certificates, or permits of the
- 18 establishment or facility or its employees or charge any fee for the
- 19 same or similar purposes: PROVIDED, HOWEVER, That nothing herein shall
- 20 limit or abridge the authority of any political subdivision to levy and
- 21 collect a general and nondiscriminatory license fee levied on all
- 22 businesses, or to levy a tax based upon the gross business conducted by
- 23 any firm within the political subdivision.
- 24 Sec. 29. RCW 18.35.230 and 1989 c 198 s 9 are each amended to read
- 25 as follows:
- 26 (1) Each licensee or certificate or permit holder shall name a
- 27 registered agent to accept service of process for any violation of this
- 28 chapter or rule adopted under this chapter.
- 29 (2) The registered agent may be released at the expiration of one
- 30 year after the license, certificate, or permit issued under this
- 31 chapter has expired or been revoked.
- 32 (3) Failure to name a registered agent for service of process for
- 33 violations of this chapter or rules adopted under this chapter may be
- 34 grounds for disciplinary action.
- 35 **Sec. 30.** RCW 18.35.240 and 1993 c 313 s 11 are each amended to
- 36 read as follows:

- (1) Every establishment engaged in the fitting and dispensing of hearing ((aids)) instruments shall file with the department a surety bond in the sum of ten thousand dollars, running to the state of Washington, for the benefit of any person injured or damaged as a result of any violation by the establishment's employees or agents of any of the provisions of this chapter or rules adopted by the secretary.
 - (2) In lieu of the surety bond required by this section, the establishment may file with the department a cash deposit or other negotiable security acceptable to the department. All obligations and remedies relating to surety bonds shall apply to deposits and security filed in lieu of surety bonds.

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- (3) If a cash deposit is filed, the department shall deposit the 13 14 funds ((with the state treasurer)). The cash or other negotiable 15 security deposited with the department shall be returned to the 16 depositor one year after the establishment has discontinued the fitting 17 and dispensing of hearing ((aids)) instruments if no legal action has been instituted against the establishment, its agents or employees, or 18 19 the cash deposit or other security. The establishment owners shall 20 notify the department if the establishment is sold, changes names, or has discontinued the fitting and dispensing of hearing ((aids)) 21 instruments in order that the cash deposit or other security may be 22 released at the end of one year from that date. 23
- (4) A surety may file with the department notice of withdrawal of the bond of the establishment. Upon filing a new bond, or upon the expiration of sixty days after the filing of notice of withdrawal by the surety, the liability of the former surety for all future acts of the establishment terminates.
 - (5) Upon the filing with the department notice by a surety of withdrawal of the surety on the bond of an establishment or upon the cancellation by the department of the bond of a surety under this section, the department shall immediately give notice to the establishment by certified or registered mail with return receipt requested addressed to the establishment's last place of business as filed with the department.
- 36 (6) The department shall immediately cancel the bond given by a 37 surety company upon being advised that the surety company's license to 38 transact business in this state has been revoked.

- 1 (7) Each invoice for the purchase of a hearing ((aid)) instrument 2 provided to a customer must clearly display on the first page the bond 3 number of the establishment or the licensee ((selling)) or certificate 4 or permit holder fitting/dispensing the hearing ((aid)) instrument.
- 5 **Sec. 31.** RCW 18.35.250 and 1991 c 3 s 86 are each amended to read 6 as follows:
- 7 (1) In addition to any other legal remedies, an action may be brought in any court of competent jurisdiction upon the bond, cash 8 9 deposit, or security in lieu of a surety bond required by this chapter, by any person having a claim against a licensee or certificate or 10 permit holder, agent, or establishment for any violation of this 11 12 chapter or any rule adopted under this chapter. The aggregate liability of the surety to all claimants shall in no event exceed the 13 14 sum of the bond. Claims shall be satisfied in the order of judgment 15 rendered.
- (2) An action upon the bond shall be commenced by serving and 16 filing the complaint within one year from the date of the cancellation 17 18 of the bond. An action upon a cash deposit or other security shall be 19 commenced by serving and filing the complaint within one year from the date of notification to the department of the change in ownership of 20 the establishment or the discontinuation of the fitting and dispensing 21 22 of hearing ((aids)) instruments by that establishment. Two copies of 23 the complaint shall be served by registered or certified mail, return 24 receipt requested, upon the department at the time the suit is started. 25 The service constitutes service on the surety. The secretary shall transmit one copy of the complaint to the surety within five business 26 days after the copy has been received. 27
- (3) The secretary shall maintain a record, available for public 28 29 inspection, of all suits commenced under this chapter under surety 30 bonds, or the cash or other security deposited in lieu of the surety In the event that any final judgment impairs the liability of 31 the surety upon a bond so furnished or the amount of the deposit so 32 33 that there is not in effect a bond undertaking or deposit in the full 34 amount prescribed in this section, the department shall suspend the license or certificate until the bond undertaking or deposit in the 35 36 required amount, unimpaired by unsatisfied judgment claims, has been 37 furnished.

- 1 (4) If a judgment is entered against the deposit or security 2 required under this chapter, the department shall, upon receipt of a 3 certified copy of a final judgment, pay the judgment from the amount of 4 the deposit or security.
- 8 (1) This chapter applies only to the secretary and the boards and 9 commissions having jurisdiction in relation to the professions licensed 10 under the chapters specified in this section. This chapter does not 11 apply to any business or profession not licensed under the chapters 12 specified in this section.
- 13 (2)(a) The secretary has authority under this chapter in relation 14 to the following professions:
- 15 (i) Dispensing opticians licensed under chapter 18.34 RCW;
- 16 (ii) Naturopaths licensed under chapter 18.36A RCW;
- 17 (iii) Midwives licensed under chapter 18.50 RCW;
- 18 (iv) Ocularists licensed under chapter 18.55 RCW;
- 19 (v) Massage operators and businesses licensed under chapter 18.108 20 RCW;
- 21 (vi) Dental hygienists licensed under chapter 18.29 RCW;
- 22 (vii) Acupuncturists licensed under chapter 18.06 RCW;
- 23 (viii) Radiologic technologists certified and X-ray technicians 24 registered under chapter 18.84 RCW;
- 25 (ix) Respiratory care practitioners certified under chapter 18.89 26 RCW;
- 27 (x) Persons registered or certified under chapter 18.19 RCW;
- 28 (xi) Persons registered as nursing pool operators under chapter 29 18.52C RCW;
- 30 (xii) Nursing assistants registered or certified under chapter
- 31 18.79 RCW;
- 32 (xiii) Health care assistants certified under chapter 18.135 RCW;
- 33 (xiv) Dietitians and nutritionists certified under chapter 18.138
- 34 RCW;
- 35 (xv) Sex offender treatment providers certified under chapter
- 36 18.155 RCW;
- 37 (xvi) Persons licensed and certified under chapter 18.73 RCW or RCW
- 38 18.71.205;

- 1 (xvii) Persons registered as adult family home operators under RCW
- 2 18.48.020; and
- 3 (xviii) Denturists licensed under chapter 18.30 RCW.
- 4 (b) The boards and commissions having authority under this chapter 5 are as follows:
- 6 (i) The podiatric medical board as established in chapter 18.22 7 RCW;
- 8 (ii) The chiropractic quality assurance commission as established 9 in chapter 18.25 RCW;
- 10 (iii) The dental quality assurance commission as established in 11 chapter 18.32 RCW;
- 12 (iv) The board ((on fitting and dispensing)) of hearing ((aids))
 13 and speech as established in chapter 18.35 RCW;
- 14 (v) The board of examiners for nursing home administrators as 15 established in chapter 18.52 RCW;
- 16 (vi) The optometry board as established in chapter 18.54 RCW 17 governing licenses issued under chapter 18.53 RCW;
- (vii) The board of osteopathic medicine and surgery as established in chapter 18.57 RCW governing licenses issued under chapters 18.57 and 18.57A RCW;
- (viii) The board of pharmacy as established in chapter 18.64 RCW governing licenses issued under chapters 18.64 and 18.64A RCW;
- (ix) The medical quality assurance commission as established in 24 chapter 18.71 RCW governing licenses and registrations issued under 25 chapters 18.71 and 18.71A RCW;
- (x) The board of physical therapy as established in chapter 18.74 RCW;
- 28 (xi) The board of occupational therapy practice as established in 29 chapter 18.59 RCW;
- 30 (xii) The nursing care quality assurance commission as established 31 in chapter 18.79 RCW governing licenses issued under that chapter;
- 32 (xiii) The examining board of psychology and its disciplinary 33 committee as established in chapter 18.83 RCW; and
- 34 (xiv) The veterinary board of governors as established in chapter 35 18.92 RCW.
- 36 (3) In addition to the authority to discipline license holders, the 37 disciplining authority has the authority to grant or deny licenses 38 based on the conditions and criteria established in this chapter and 39 the chapters specified in subsection (2) of this section. This chapter

- 1 also governs any investigation, hearing, or proceeding relating to
- 2 denial of licensure or issuance of a license conditioned on the
- 3 applicant's compliance with an order entered pursuant to RCW 18.130.160
- 4 by the disciplining authority.
- 5 (4) All disciplining authorities shall adopt procedures to ensure
- 6 substantially consistent application of this chapter, the Uniform
- 7 Disciplinary Act, among the disciplining authorities listed in
- 8 subsection (2) of this section.
- 9 <u>NEW SECTION.</u> **Sec. 33.** RCW 18.35.170 and 1993 c 313 s 8 & 1973 1st
- 10 ex.s. c 106 s 17 are each repealed.
- 11 <u>NEW SECTION.</u> **Sec. 34.** The board of hearing and speech shall
- 12 conduct a study in consultation with the governing authorities of the
- 13 Washington hearing aid society, the Washington speech and hearing
- 14 association, and the Washington society of audiology to develop
- 15 recommendations on the appropriateness of a two-year degree as an entry
- 16 level requirement for licensing hearing instrument fitter/dispensers
- 17 under chapter 18.35 RCW. The study and recommendations, at a minimum,
- 18 must include consideration of the fiscal impact of the proposal, the
- 19 effect on access of the public to services, the feasibility of
- 20 providing a two-year degree curriculum, and the status of those
- 21 currently licensed as hearing instrument fitter/dispensers under
- 22 chapter 18.35 RCW. The study must be coordinated with the state board
- 23 for community and technical colleges and the department of health. The
- 24 recommendations shall be presented to the senate health and human
- 25 services and the house of representatives health care committees prior
- 26 to January 1, 1998.
- NEW SECTION. Sec. 35. Recognizing the trend in utilization of
- 28 speech-language pathologist assistants and audiologist assistants
- 29 across practice settings, the board of hearing and speech shall, on an
- 30 ongoing basis, collect data on: The number of assistants in specific
- 31 practice settings; supervisor to speech-language pathologist assistant
- 32 or audiologist assistant ratios; and the level of education and
- 33 training of speech-language pathologist assistants and audiologist
- 34 assistants.

NEW SECTION. Sec. 36. If any provision of this act or its application to any person or circumstance is held invalid, the remainder of the act or the application of the provision to other

4 persons or circumstances is not affected.

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